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QUALITY POLICY STATEMENT

Blink Studio Ltd is committed to ensuring customer satisfaction by consistently providing architectural, design and project management services which conforms to customer requirements.

We commit to partner with our clients to achieve the above objective through:

- Understanding our customers' requirements and designing optimal solutions to meet those requirements.
- Understanding internal and external issues relevant to the company and its strategic direction which can affect the Quality Management Systems' ability to achieve the intended results.
- Ensuring integrity, environmental conservation in our design solutions, and adhering to professional ethics.
- Providing cost effective and efficient services that meet and exceed our customer's expectations.
- Promoting a culture which motivates, energizes and recognizes the contributions of the staff, individually and in teams.
- Ensuring that we comply with applicable regulatory, statutory and quality management systems (QMS) requirements of the ISO 9001:2015 standard and continually improve the system's effectiveness.
- Establishing measurable quality objectives at various levels within the organisation which are used to achieve our quality intentions and also drive improvements.
- Progressively improve the skills of our staff through a continuous professional development training programme, to ensure quality service delivery.
- Determining the organisational risks, opportunities and mitigation measures to prevent potential process risks and safe guard the Quality Management Systems capabilities.
- Ensuring all employees' are aware of the importance of their activities and how they relate to the overall achievement of the company's objectives.

This statement has been communicated to all staff within the organization and will be reviewed together with the quality objectives at least once a year to take into account changing quality management systems and practises for continuing suitability and effectiveness. The policy is also available to all relevant interested parties (i.e. on request or accessible on website) as a means of communicating the company commitment to its quality intention and promise.



Signed by

Managing Director